

bacus Consulting is looking for energetic and self motivated **Customer Support Executives**, who possess strong English communication skills and can work in accordance with company's values and deliver exceptional customer services. Job add is also attached;

Job Description:

- Managing customer service inquiries for our international clients over the phone and email
- Identifying and assessing customers' needs to achieve satisfaction
- Build sustainable relationships and trust with customer accounts through open and interactive communication
- Follow communication procedures, guidelines and policies

Requirements

- The applicants must possess exceptional writing skills and fluency in spoken English
- The applicants must have strong communication & interpersonal skills
- Experience in international customer support/call center is a plus
- Candidates with O/A Level educational background or Graduates with majors in business will be preferred

Package Details

- Basic:Rs.30,000/- per month
- Incentive:Rs.5000/- Performance based incentive
- Shift Timings: Rotational (Morning,Evening,Night)
- Working days: 6days a week one day will be off and it can be any day.